



CHÂTEAU GBEL'ANY

v súlade s prírodou

WELLNESS CENTER RULES

Visitors of the wellness center are obliged to:

- refrain from any behavior or activity that limits or disturbs other visitors
- maintain order, cleanliness, and hygiene
- before entering pools, saunas, and whirlpools, use showers and thoroughly wash with soap
- respect the instructions of the operator and service staff
- use services only after entrance payment
- pay increased caution, as you can slip which may cause an injury
- respect the definition of the swimsuit (pool and whirlpool) and non-swimsuit (sauna) zones, and appropriately wear swimsuits (swimsuit zone) and a towel (non-swimsuit zone) in these areas

● Visitors are prohibited to:

- jeopardize own safety and the safety of other visitors
- jump into the pool
- enter the premises under the influence of alcohol and intoxicating substances
- bath in inappropriate clothing, including underwear
- for hygienic reasons, children of all ages are only allowed to enter the pool in snug-fitting child swimsuit with elastic around the legs
- walk, letting or bringing dogs and other animals into the area
- spit on floors and into the water, urinating in the pool, and otherwise contaminating the area and water surface
- damage informational, announcement and prohibition boards, waste bins and their holders, sanitary facilities, showers, lighting, etc.; disposing of waste outside waste bins
- cause public offense (e.g., nudity, drunkenness, disorderly behavior, etc.)

- Smoking and consuming alcoholic beverages are strictly prohibited in the whole area of wellness center. We reserve a right to refuse entry to individuals who appear under the influence of intoxicating substances.
- Entry into the premises with glassware is strictly prohibited.
- The operator reserves the right to impose a fine of €300 for consuming personal beverages and smoking in the wellness area.
- Children's entry into the water is allowed only when accompanied by persons over 18 years old.
- Entry for children under 12 years old is allowed only until 7:00 PM.
- Persons suffering from cardiovascular diseases may use saunas only after consulting a doctor.
- Persons experiencing symptoms of acute illness, such as upper respiratory tract infection, fever, cough, runny nose, diarrhea, headache, fatigue, persons with diseases causing aversion, e.g., skin rashes, open suppurating wounds, or bleeding, are prohibited from entering the premises.
- According to Regulation No. 308/2023 Z.z. § 8, being in a pool where the temperature exceeds 36°C is not recommended for persons with cardiovascular diseases and children under three years old.
- The hotel is not responsible for valuables left unsupervised in the wellness center and changing rooms - please use the hotel safe for storing valuables and contact the hotel reception.
- Employees of the operator are authorized to ask persons under the influence of alcohol or intoxicating substances to leave the wellness area at any time; this applies also to visitors whose behavior endangers, disturbs, or limits other visitors in the proper use of wellness center services - the visitor is obliged to comply with this request immediately without refund of the entrance fee.

In Gbeľany, 24th of January 2024